



COVID-19

AN IMPORTANT
MESSAGE FROM
SPAR



Dear Customer,

At SPAR we always maintain the highest standard when it comes to the health and wellbeing of our customers and staff. Our government has announced extensive Campaign and regulations in an attempt to contain the spread of the COVID-19 (Corona) virus. I can imagine that this leads to many questions and concerns with our customers.

I would like to inform you about what we are undertaking in our stores and our supply chain to ensure that you can continue to shop with us, in our SPAR stores. We are monitoring the situation continuously and will action whatever is necessary.

Supply of goods

Certain products have seen a surge in demand in recent days. Soap, hand gels. We assure you that we are taking all possible measures to stock up the requirements of the customers have stock at our distribution centres across the country and we are supplying our stores on a daily basis. Together with our colleagues, suppliers and transporters we are working hard to keep our shelves stocked.

You can be of tremendous help by shopping with us at your usual frequency, to allow us to build up our supply capability to deal with the surge in demand.

Measures in store

Hygiene is of extreme importance in this situation, primarily for the health of yourself as well as of our staff. We therefore urge you to use the self- and/or express checkouts as much as possible, and pay with card or mobile phones. This way we minimise hand-to-hand contact, which is a key guideline from the health authorities.

Of course our stores have strict guidelines when it comes to hygiene. These apply now, just like any other time of the year. Our staff are very aware of this and are taking extra precautions such as the frequent washing of hands and deep cleansing of 'high touch' areas in the store.

To close

All of the colleagues at SPAR are doing their very best to ensure that all of our customers are able to do their daily shopping with us. We realise we play an important role in the supply of food in the region. Globally we have been in business for over 85 years, & over 30 years in Nigeria and we continue to do this during these challenging times. I must mention that we don't do this by ourselves, we work in close collaboration with all our business partners, suppliers and producers.

We ask for your understanding in this situation, also for the thousands of SPAR colleagues that are working hard to serve you as best as they can.

All the very best,

Managing Director